

Before the
Federal Communications Commission
Washington, D.C. 20554

In the matter of
Implementation of Section 8 of the Cable
Television Consumer Protection and Competition
Act of 1992
Consumer Protection and Customer Service
MM Docket No. 92-263

ORDER OF DISMISSAL

Adopted: June 20, 2002

Released: June 24, 2002

By the Chief, Media Bureau:

1. Pursuant to Section 8 of the Cable Television Consumer Protection and Competition Act of 1992 (1992 Cable Act), the Commission established customer service standards which are subject to enforcement by local franchising authorities. Petitions seeking reconsideration of the adoption of particular aspects of the customer service standards were filed by the National Cable & Telecommunications Association (NCTA) and the Coalition of Small System Operators (Coalition). Due to the passage of time, and with no objections put forth by petitioners, we are dismissing the NCTA and Coalition petitions without prejudice.

2. Accordingly, IT IS ORDERED that the Petitions for Reconsideration filed by NCTA and the Coalition ARE DISMISSED without prejudice.

3. This action is taken pursuant to authority delegated by section 0.283 of the Commission's rules. 47 C.F.R. § 0.283.

FEDERAL COMMUNICATIONS COMMISSION

W. Kenneth Ferree
Chief

1 Pub. L. No. 102-385, 106 Stat. 1460 (1992), 47 U.S.C. § 534. The 1992 Cable Act amended Title VI of the Communications Act of 1934, as amended, 47 U.S.C. § 521 et seq.

2 47 C.F.R. § 76.309. See also, Implementation of Section 8 of the Cable Television Consumer Protection and Competition Act of 1992, Consumer Protection and Customer Service, MM Docket No. 92-263, Report and Order, 8 FCC Rcd 2892 (1993).

3 NCTA was then known as the National Cable Television Association. Responsive pleadings were filed by the National Association of Telecommunications Officers and Advisors, the United States Conference of Mayors, the National Association of Counties, the National League of Cities, the United States Telephone Association, GTE Service Corporation, and U.S. Computer Services.

Media Bureau